

MICHAEL BAIN

VIDEO EDITING | MOTION DESIGN

Southgate, London N14 4QW

RELEVANT EXPERIENCE

Marketing Leaflet Distributor

May 2024 – Present | LONDON

On a freelance, contract basis, hand-delivering marketing leaflets for small businesses and local town councils using GPS tracking for progress monitoring and printed maps for route planning; both on an individual/self-reliant basis and as part of a team/under leadership. Involves occasional face to face communication with clients and the public, answering questions regarding the marketing material.

SERVICE DESK ANALYST, LEVEL 1 | GDC IT SOLUTIONS

MAY 2019 - MAY 2020 | HAGERSTOWN, MARYLAND 21740

Provided tech support services by troubleshooting via phone, instant messaging chat, email, and Remote Desktop Connection, for software and hardware issues relating to Windows and Apple products.

Systems used: Active Directory, VMware, Cisco, MobileIron, Lockout Status, Oshkosh specific programs, JDEdwards, Citrix, Microsoft Office, Exchange, and Outlook, Azure

DESIGNER | MICHAEL BAIN CREATIVE SERVICES

JAN 2016 – PRESENT

Offering a multitude of design services for small businesses and individual clients, such as: graphic design, digital illustration, concept design, videography, video editing, photography, photo post-processing, music composition, providing assets for social media marketing, and assisting with social media presence.

RETAIL SALES ASSOCIATE | SAM'S CLUB

DEC 2010 - JULY 2013 | HAGERSTOWN, MARYLAND 21740

Maintained member/customer satisfaction by offering information on promotional deals, product options based on customer needs, resolving issues/complaints, and answering customer inquiries. Operated cash register, replenished stock throughout the day, and maintained safe and clean aisles in assigned department. Established marketing/sales strategies by collaborating with management and sales team to maximize membership upgrade potential and meet or exceed daily quotas. Occasionally assisted new hires in becoming acclimated with company culture and job duties.

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EDUCATION

GNOMON SCHOOL OF VISUAL EFFECTS | 2014 - 2015

Entertainment Design, 1 yr trade program

WASHINGTON COUNTY TECHNICAL HIGH SCHOOL | 2008 - 2010

Computer Game Development & Animation, High School Diploma and Certificate of Completion for the trade program

SKILLS

Adobe Creative Suite (Photoshop, After Effects, and Premiere, in particular), Digital/Print Design, Digital Matte Painting, Videography, Photography, Video and Photo Post-Processing/Editing, Music Composition, Audio Design, Customer Service, Project Management, Microsoft 365